



**CITY OF
PERTH**
City of Light

Accessibility and Sensory Event Guide

Lotterywest Festive Lights



lotterywest

Introduction

The City of Perth is proud to host accessible and inclusive events designed to make everyone feel welcome and included.

Within this guide you can find maps and details about Lotterywest Festive Lights to help you plan your day.

We welcome your feedback and would love to hear your recommendations for improvement in future years. Please email info@cityofperth.wa.gov.au or phone **9461 3333** to provide your feedback.

Getting to Lotterywest Festive Lights

To ensure public safety, there are road closures in place, prepare to plan your journey.

Road and Pedestrian Path Closures

- A map of the road closures is included at the end of this guide.
- Upon completion of the events, roads will be opened as soon as it is deemed safe to do so.
- The Elizabeth Quay footbridge will be closed to the public from 4pm – 9pm each day.

ACROD parking

ACROD Parking is available at:

- City of Perth Parking Convention Centre (21 Mounts Bay Road and Mitchell Freeway, Perth)
 - Due to road closures on William Street, the pedestrian and vehicle exit from the City of Perth Parking Convention Centre car park to William Street/Birdiya Drive will be closed during this event from 7pm to 9pm each night. Patrons are directed to exit via Mounts Bay Road and safely cross William Street at the pedestrian crossing.
- City of Perth Parking Terrace Road (165 Terrace Road, Perth)



Download the CPP Mobile Parking app for additional details on Parking in the City – www.cityofperthparking.com.au or call **1300 889 613**.

Free Night Time Parking

Free Night Time Parking is available after 6pm at all City of Perth car parks. Head to www.cityofperthparking.com.au for more information.

Public Transport

- Elizabeth Quay is easily accessible by public transport, a short distance from the Elizabeth Quay Train and Bus Port and the Transperth Ferry terminal is located in the inlet.
- Remember to use the Journey Planner at www.transperth.wa.gov.au for the latest information before you travel.
- For more information, call **13 62 13 (TIS: 13 14 50)**.
- Hearing or speech impaired? Call via **NRS 133 677** and ask for **13 62 13**.

Wheelchairs, prams and other wheeled vehicles are not permitted on escalators and passengers are required to use the lifts if travelling with these items.

Trains

Trains will run on a standard timetable from all stations. Please visit www.transperth.wa.gov.au for the latest information before you travel.

Armadale and Thornlie trainline:

- **Armadale/Thornlie Line** is shut until mid-2025. During the shutdown, there will be no train services between Armadale/Thornlie and Victoria Park. Trains will continue to operate from Platform 5 between Victoria Park and Perth stations.

Buses

- Buses will run on a standard timetable. Please visit www.transperth.wa.gov.au for the latest information before you travel.
- The free blue CAT bus stops near the Bell Tower.
- **Armadale/Thornlie Line:** Replacement buses will be running to support the train shutdown. For information on these replacement buses, please go to Armadale and Thornlie Line Shutdown (transperth.wa.gov.au)

Ferries

Ferry Services will operate on a standard timetable.



Sensory Guide

Lotterywest Festive Lights

We hope this guide will assist your family in planning your visit to Lotterywest Festive Lights.

Within the guide you will find a rating grid at the bottom of each page. We encourage parents and/or guardians to use the grid to measure the accessibility of each activity between 1 and 5, with 1 being 'simple' and 5 being 'complex'. This may assist in making decisions about what to see and do, appropriate to the individual needs of your family member.

Feedback is important to us. If you have any queries prior to the day, or have any feedback on this guide, or the event, please contact info@cityofperth.wa.gov.au or call **9461 3333**.



Lotterywest Sensory Space

The event atmosphere may be overwhelming or over-stimulating at times and somewhere quiet is needed to decompress. There is a dedicated 'Sensory Space' at this event, located opposite the First Aid Post, refer to the map on page 12. The Sensory Space is an enclosed marquee with dim lighting and bean bags. Feel free to visit between 5pm to 9pm. Minors under 12 years old must be accompanied by an adult in the Sensory Space.

Amusements and Entertainment

Various entertainment is located around the Elizabeth Quay inlet. Here you will find a variety of free and ticketed entertainment, roving entertainers, children’s workshops, family fun, food, and services.

A range of ticketed sideshow games and mechanical amusement rides will be available, including the Dream Swinger, Cup & Saucer, Taxi Jets and more.

Roving entertainers will be moving about the space and include interactive performances, stilt walkers, and light-up costumes. Below you will find more details on each element to help inform your visit.

Key Themes

Laughing clowns, swings, cup and saucer and other amusement rides, giant bubbles, hula hoops, roving entertainment.

Considerations

Heights, loud music, metallic clashing noises, long queues, crowded areas, large moving inflatable obstructions, bright flashing lights, fire performers.

Black out	No
Lighting level	Daylight with reduced lighting in the evening. Amusements and games run from 5pm to 9pm.
Flashing lights/strobe	Some amusement rides located within the Quay will include flashing lights.
Loud sounds or noises	Some amusement rides in this zone will include loud music and operational/mechanical clashing sounds.
Repetitive noises	Yes, at amusement rides and sideshow alley when they are in operation.
High-pitch tones	Yes (music, children screaming and laughing, regular mechanical noises)
Unexpected sounds	Yes, when the amusement rides first start after loading children. Children’s screams (potentially) for more scary rides.
Background music	Yes, music will be played in the background, and some amusement rides may have their music playing, this broadcast will be at a low level.

Interaction and Participation

Activity Information:

Patrons can partake in various levels of participation. Operators can advise on how challenging an activity is and all activities can be viewed before deciding upon participation.

Workshop/Manual activity:

The rides require you to be secured with no manual activity required; there are varying levels of intensity to the amusements. The hula-hoop workshops require physical participation through hip movement.

Are participants expected to use materials or tools?

Yes, the hula-hoop workshops and bubble zone may require the use of props, including hula hoops, bubble wands and bubble blowers.

Is it okay for a parent or guardian to support an attendee in participation?

Parents and guardians can support their children by accompanying them in the following activities in this zone: Cup and Saucer, Fiesta Balloon, Fishing Pond and some other amusements. Operators will advise parents and guardians when they cannot be involved in an activity to support their family member.

If a child is slower in their movements than other children, is there a capacity for that child to participate?

Yes, the amusement staff are aware that all individuals have different movement speeds; if a child's movement is slower than other children, it is encouraged that the parent or guardian brings this to the attention of the designated amusement staff.



Activity Durations

Each amusement ride is expected to last from approximately two and a half minutes to four minutes long. Some amusements and games are more flexible than others and can be enjoyed for as little time as anyone would like, however others have a start and finish point with no exits throughout the ride. Parents are encouraged to consider their child's ability to complete these longer obstacle courses and we recommend you discuss with the amusement operator if you are unsure of the activity.

Senses, Emotions and Effects

The Dream Swinger and Storm could be considered 'scary rides' with fast spinning movements and/or being upside down at a decent height. We recommend you observe others using these amusements to determine if you or your family member can participate.

Venue Information

Entry: Amusements are in an open, outdoor space, laid out across the Quay.

Enclosed or open space: Open spaces in an outdoor venue.

Density: The Amusements are spread across 600 square metres however, are expected to become busy at different times of the day, particularly after 6pm.

Simple



Complex



Light Show

The culmination of the event is a 15-minute drone and fireworks display over the Swan River, commencing at 8pm and concluding at 8.15pm. This is accompanied by a music soundtrack, broadcast from speakers along the inlet and the landing.

Accessible Viewing Area

- The Accessible Viewing Area will provide a fenced-off, non-crowded space for people with a disability, including people with sensory sensitivity, from 5pm – 9pm on both nights.
- The area is located in front of the carousel along the landing of Elizabeth Quay. There will be flag banners to mark this area.
- We advise you to arrive at the viewing area before 7pm as the areas around the enclosed zone will get crowded and will make it difficult to reach.

Auslan

Auslan Interpreting services will be available for the light show component of the program 8pm – 8.15pm, **Saturday 30 November 2024** (1 Night Only), for those with hearing impairments.

Audio Description

Audio Description services will be available for the light show component of the program 8pm – 8.15pm, **Sunday 1 December 2024** (1 night only), for those with vision impairments.

To Access Audio Description

1. Bring your own earphones. Ensure your mobile device has enough charge.
2. Download the Sennheiser Mobileconnect App prior to arriving at the venue.
3. At the venue prior to the AD show, go to “Settings” on your smart device (iphone, android or ipad), select “wifi” and connect to the “DADAA wifi”.
4. Once connected to the DADAA wifi network, return to the home screen and then select the Sennheiser MobileConnect App.
5. Open the App, and select “Channel One” for Audio Description.

Key Themes

Fireworks, colours, music, lights.

Considerations

Black out	Due to potential strobe and flashing fireworks that are displayed at night-time, there can be the possibility of attendees to have a reaction, resulting in fainting, dizziness and worst case, seizures.
Lighting level	It will be darker as the sun goes down from around 8pm. The fireworks and drones will light up the sky and make the area brighter.
Flashing lights/strobe	Yes, drones and fireworks have a strobe/flashing-like effect.
Loud sounds or noises	Yes – fireworks have a large ‘bang’ when fired. Drones do not make any audible noise. A backing track will be louder at this time through speakers to add to the exciting atmosphere.
Repetitive noises	Yes. Fireworks will be repeatedly fired for 3 minutes at the end of the light show.
High-pitch tones	Yes – some fireworks have a high-pitched ‘whistle’ noise.
Unexpected sounds	Yes – the fireworks will have a variety of different sounds at different times.
Background music	Yes, the City of Perth will be playing soundtrack audio on the speakers in Elizabeth Quay. If your child/attendee does not enjoy loud noises or music, we recommend bringing your own pair of earmuffs to reduce noise during this time.

Interaction and Participation

Activity Information

No other activities during this time, viewing of drone and fireworks show only.

Workshop/Manual activity

No.

Are participants expected to use materials or tools?

No.

Is it okay for a parent or guardian to support an attendee in participation?

Not applicable.

If a child is slower in their movements than other children, is there a capacity for that child to participate?

Not applicable.

Activity Durations

Spectators can come and go as they please, however crowds will be dense at this time. The drone and firework show lasts for 15-minutes from 8pm – 8.15pm.

Senses, Emotions and Effects

There will be distinctive smells from the drone and fireworks, which may be stronger or weaker depending on the direction of the wind that evening. Smoke will be visible from the drone and fireworks. There are a number of different special effects within the drone and firework displays in the air above the Swan River.

Venue Information

Enclosed or open space: Open spaces in an outdoor venue.

Density: Crowd density will be high during the drone and firework show, with many thousands of spectators expected. The information above regarding the viewing area provides a 'safe zone' with other families who have a disability and a small relief from the anticipated busy crowds. Families are also welcome to wait in this zone, or the nearby Sensory Space, until some of the crowds disperse after 8.30pm, so it is less overwhelming upon departure of the event.

Simple

1

2

3

4

5

Complex

Assistant Animal Relief Area

- An assistant animal relief area will be provided alongside the accessible toilets on Geoffrey Bolton Avenue.
- Dog bags, a water bowl and a bin are available for patrons needing to use the area with their support animal.

Food Options

- There is a variety of food and drink options on Geoffrey Bolton Avenue.
- All vendors will be happy to assist in taking your order.

Toilets

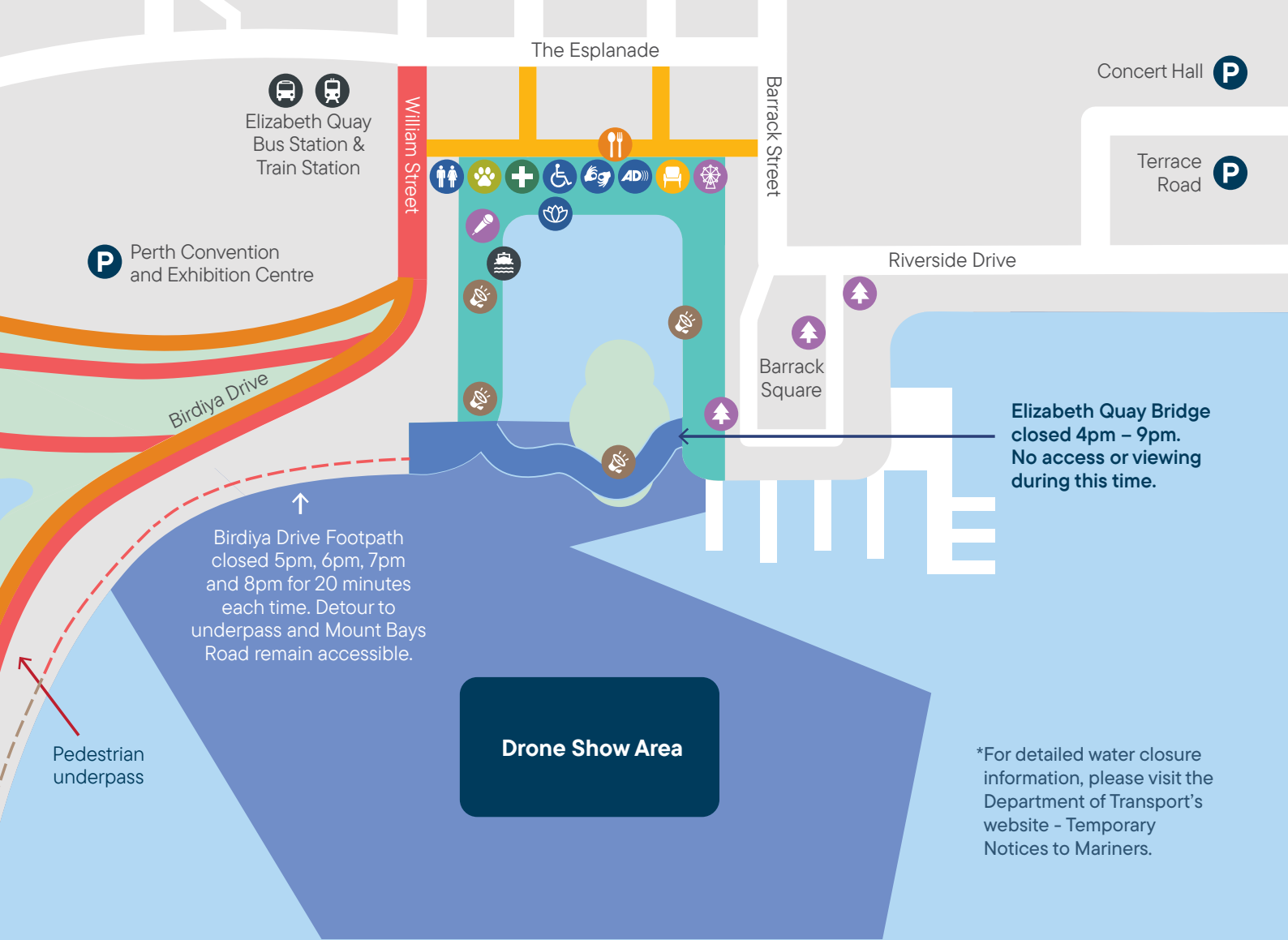
- There are three temporary accessible toilets and all-gender toilets on Geoffrey Bolton Avenue.
- A permanent accessible toilet and adult changeroom can be found at the Elizabeth Quay permanent toilets on Geoffrey Bolton Avenue, this is open 24/7, seven days a week.
- Refer to the maps for exact locations of the accessible and all-gender toilets.

Baby Change Rooms and Changing Places

- The closest Changing Places facility is located at Elizabeth Quay. Changing Places requires a MLAK key.
- Refer to the map for exact location of the parent's room and Changing Places facility.

Discrimination and Harassment

- This is an inclusive event that welcomes everyone regardless of gender, race, religion, disability, or sexual orientation.
- This event has zero tolerance for discrimination or harassment, including homophobia, transphobia, racism, and ableism.
- If you experience discrimination or harassment at this event, please alert your nearest security or event officer. The officer can ensure your removal from the situation if you feel unsafe, prioritising your safety and comfort, and providing tailored assistance as needed.
- Persons displaying discriminating, offensive or harassing behaviour will not be tolerated and will be requested to be moved on from the event with the support of Police.



Lotterywest Festive Lights

30 November and 1 December

Elizabeth Quay Map

LEGEND

	Viewing Area		Lotterywest Chillout Zone		City of Perth Parking
	Exclusion Zone*		Lotterywest Sensory Space		Elizabeth Quay Ferry Terminal
	Entertainment		Christmas Lights Trail Installation		Assistance Animal Relief Area
	Amusements		Accessible Viewing Area		Road Closure 3pm – 10pm
	Speakers		AUSLAN Interpreting (Sat only)		Road Closure 3pm – 10.30pm (City Bound)
	Food Trucks		Audio Description Services (Sun only)		Road Closure 7pm – 9pm
	First Aid		Toilets (including accessible)		Footpath Closure