



City of Perth

# Access Maps and Information



## Acknowledgment of Country

We acknowledge the Whadjuk Nyoongar people, Traditional Owners of the lands and waters where the City of Perth is today and pay our respects to Elders past and present.

Nyoongar peoples are the original inhabitants and Traditional Owners of the South West of Western Australia. While Nyoongar is identified as a single language there are variations in both pronunciation and spelling – Noongar, Nyungar, Nyoongar, Nyoongah, Nyungah, Nyugah, Yungar and Noonga. The City of Perth uses 'Nyoongar' which is reflected throughout this document except when specifically referring to an external organisation that utilises alternative spelling.

This document is available in alternative formats upon request. Please contact the City of Perth's Community Services Unit on 9461 3333 or email [info@cityofperth.wa.gov.au](mailto:info@cityofperth.wa.gov.au)

An electronic version of the Access Maps is available at [www.perth.wa.gov.au](http://www.perth.wa.gov.au)

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## Introduction

The City of Perth is the capital city of Western Australia, covering an area of 8.12 square kilometres. Being the capital city, it has many unique characteristics, such as being the largest employment hub in Perth and home to international, national and local business head offices.

The City of Perth supports a city that is accessible and inclusive for which people of all ages and ability can live, work, shop, do business and recreate.

The Access Maps provides people with access to information about Perth City.

## Interpreter Services

### Auslan Interpreting Services

Access Plus WA .....	(08) 9441 2677
Access Plus WA - TTY .....	(08) 9441 2655
National Auslan Interpreter Booking Service (NABS) .....	1800 246 945
National Auslan Interpreter Booking Service (NABS) - TTY .....	1800 246 948
National Auslan Interpreter Booking Service (NABS) - SMS .....	0427 671 261

### TTY Relay Services

National Relay Service - Voice .....	1800 555 660
National Relay Service – TTY .....	1800 555 630
National Relay Service – SMS .....	0416 001 350

### 24-hour relay call numbers

National Relay Service – TTY/voice calls .....	133 677
National Relay Service – Speak & Listen .....	1300 555 727
National Relay Service – SMS Relay .....	0423 677 767

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## TTY Payphones

(map ref)

Perth Train Station .....	M5
Perth Busport .....	K5
Perth Central TAFE .....	M3
Perth Cultural Centre .....	M4
Royal Perth Hospital .....	Q6
East Perth Train Station .....	N/A

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## Language Interpreter Services

Translating and Interpreter Service .....	131 450
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# Document Translation

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## Alternative Formats – Braille and Audio Conversion

VisAbility .....	(08) 9311 8202
Vision Australia .....	1300 847 466

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## Language Conversion

Perth Translation .....	1300 727 441
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# Wheelchair Services

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## Central City Hire

Wheelchairs and gophers available for short term hire, contact:

Citiplace Community Centre .....	(08) 9461 3551
(see page 45 for more information)	
Citiplace Rest Centre - wheelchair and prams hire only .....	08) 9461 3554
(see page 46 for more information)	
Watertown Brand Outlet Centre .....	(08) 9321 2282
(only available while on the premises)	

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## Hire and Purchase

For advice, information, hire and purchasing of assistive equipment and aids including wheelchairs, gophers and hoists, contact:

Indigo Living Centre .....	1300 855 886
Daily Living Products .....	1300 364 460

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## Recharge points

Gophers can be recharged at:

Citiplace Community Centre .....	(08) 9461 3551
Citiplace Rest Centre .....	(08) 9461 3554

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## Emergency repair

For emergency wheelchair (manual and electric) repair contact the RAC Wheels2go Service, fees apply. Please note you will need to quote the serial number of your wheelchair.

RAC .....	13 11 11
National Relay SMS Service (RAC) .....	0434 182 887
(provide 13 11 11 as the number you want to call)	





# Transport

## Transperth Bus, Train and Ferry Information

Transperth Info Line .....	<b>13 62 13</b>
(Information about fares, timetables, ticketing, lost property, general enquiries and feedback)	
TTY via National Relay Service .....	<b>13 36 77</b>
(ask for Transperth Info Line)	
Speak and Listen .....	<b>1300 555 727</b>
Translation and Interpreters .....	<b>13 14 50</b>
Emergencies .....	<b>9220 9999</b>
Assistance at stations .....	<b>1800 800 022</b>
Timetables in Braille .....	<b>9311 8202</b>
(Contact VisAbility for more information)	
Timetables in large font .....	<b>13 62 13</b>

Transperth Assist is a Perth Busport specific app available for iOS and Android devices. The app is free and shows up to date bus departure information from Perth Busport. With this app you can:

- View your favourite bus departure times from Perth Busport; and
- View all upcoming departure times from Perth Busport.

For more information about Transperth Assist visit [www.transperth.wa.gov.au](http://www.transperth.wa.gov.au)

Transperth Journey Planner and passenger information, timetables and station access maps can be found at [www.transperth.wa.gov.au](http://www.transperth.wa.gov.au)

SmartRider cards can be purchased from participating newsagencies or major train and bus stations in Perth City. SmartRider is an electronic prepaid ticketing system using a tag on/tag off approach that deducts the fare from the stored value on the card.

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## Buses

Central Area Transit (CAT) buses provide a free, frequent and accessible bus service in the city. The operating routes, red, yellow, green and blue (Map 1). CAT timetables are available from the Transperth website [www.transperth.wa.gov.au](http://www.transperth.wa.gov.au)

Perth City is home to the Perth Busport. The Busport can be accessed by three entrances through either, Yagan Square (MAP M5), Kings Square (MAP K5) and Queen Street (MAP L5).

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## Free Transit Zone

Perth City has a Free Transit Zone (FTZ) for buses and a SmartRider free Transit Zone for trains. The FTZ allows travel on all trains and buses within the City of Perth boundaries, without paying a fare.

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## Trains

Transperth staff are available to assist people who use a wheelchair to access metro trains (one hour notice is required).

Phone for assistance ..... **1800 800 022**

TTY via National Relay Service ..... **13 36 77**

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## Regional Trains – Transwa

Transwa (Bookings) ..... **1300 622 205**

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## Interstate Trains

Great Southern Railways ..... **1800 703 357**

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## Ferry

The Transperth ferry from Barrack Street Jetty (MAP N10) to Mends Street Jetty (South Perth and the Perth Zoo) and from Barrack Street Jetty to Elizabeth Quay (MAP M10) is accessible for wheelchairs and scooters.

Transperth ..... **13 62 13**

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## Taxis

For wheelchair accessible Multi-Purpose Taxis, it is advisable to book in advance. Other taxi companies are:

Maxi Purpose Taxis ..... **13 62 94**

Swan Taxis ..... **13 13 30**

Black and White Taxis ..... **13 10 08**

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## Taxi User Subsidy Scheme

Under the Taxi User Subsidy Scheme (TUSS), eligible members, unless placed in the temporary category, will be granted membership for an initial five year period. Members are provided with a membership card and a book of vouchers. The vouchers can be used in all taxis including the multi-purpose taxis (MPT) which are wheelchair accessible.

Department of Transport ..... **1300 660 147**

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## Accessible car hire

Mobility Van Hire WA ..... **0413 804 142**

Hertz (hand controls only) ..... **9321 7777**

# Parking

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## ACROD Parking Program

The ACROD Parking Program supports Western Australians with a severe walking restriction to access the community.

ACROD Parking Permits are free. The cost of the permit is funded by the Government of Western Australia.

ACROD Parking Program ..... **9242 5544**

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## City of Perth real time parking information

Use the City of Perth's Bay Availability to find an available parking space before you begin your journey. Parking availability is available in real time. You can access the Bay Availability via the City of Perth's Parking webpage or by downloading the City of Perth's Parking app.

City of Perth Parking webpage – [www.cityofperthparking.com.au](http://www.cityofperthparking.com.au)

City of Perth Parking app – The parking app available for Apple and Android devices. The app will enable you to view available bays and opening times at City of Perth Car Parks. The App also allows you to locate car parks closest to your city destination, set a parking timer reminder for when your parking is due to expire and even set the location of where you're parked. Plus, stay up to date with special CPP parking discounts and promotions. The app is available via the Apple App Store or Google Play.

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## On-street parking

The City of Perth provides parking concession on-street (kerbside) for people with accessibility requirements who hold a valid ACROD parking permit.

Kerbside parking bays are on-street parking bays controlled by green permissive parking signs e.g. 1/4 P, 1P, 2P.

There are three sign types:

### 1. No cost - Time restricted (General Bays)

In non-ticketed parking areas, a vehicle displaying a valid ACROD Parking Permit in a time restricted parking bay may park for:

- If the time limit indicated on the parking sign is under 30 minutes (1/2 P). The vehicle can only park for 30 minutes (1/2 P);
- If the time limit indicated on the parking sign is between 30 (1/2P) and 60 minutes (1P). The vehicle can park for two hours; and
- If the time limit indicated on the parking sign is over 60 minutes. The vehicle can park for twice the time specified on the parking signs. For example, if the sign indicates two hour parking (2P), permit holders are allowed to park for four hours at no cost.

### 2. Time restricted fee payable (General Bays)

A vehicle displaying a valid ACROD permit in a time restricted parking bay where a fee is payable, must pay the minimum applicable fee and if required, fees for additional parking time. After the purchased time expires, the vehicle may park for twice the time paid for, up to a maximum of twice the time specified for that bay. For example, in a bay marked one hour (1P), the permit holder can pay for one hour and park for two hours.

### 3. Time restricted fee payable

Parking in a time restricted ACROD bay is limited to the period stated on the sign. Fees apply.

Please note: Concessions do not apply to restricted parking areas such as Clearways, Loading Zones, Bus Zones, Taxi Zones.

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### City of Perth Car Parks

City of Perth car parks provide up to two hours free parking for valid ACROD permit holders. ACROD permit holders can park in both ACROD allocated bays and non-ACROD allocated bays.

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### Parking Meter Car Parks

In a 'Pay and Display' car park which is unstaffed i.e. Queens Garden, ACROD permit holders are required to purchase a ticket and pay for minimum of one hour. This ticket must be displayed on the dashboard of the vehicle. The ticket will be valid for an additional two hours after the expiry time.



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### Boom Gate Car Parks (when staff are on duty)

When parking in a car park which issues a ticket at the entry of a boomgate, ACROD permit holders must pay for a minimum of one hour and can park for an additional two hours free. ACROD permit holders can redeem their free parking by visiting the Customer Service Office prior to exiting the car park (the Customer Service Offices are located at the exit of the car park). The Customer Service Officer will need to sight the ACROD permit and will also collect any monies owing.

If the carpark is not attended, permit holders can redeem their free two hours by accessing the intercom button on the parking machines. City of Perth staff will advise permit holders to display their permit via the CCTV camera.

Alternatively, permit holders can obtain a refund for the free two hours by sending their receipt and a legible copy of their permit to [info@cityofperth.wa.gov.au](mailto:info@cityofperth.wa.gov.au) or to Council House, GPO Box C120, Perth WA 6839 (there is no official document that needs to be completed to receive a refund).

Permit holders do not need to redeem their concessions individually; they may retain their receipts and send several at once.





### Boom Gate Car Parks (when staff are not on duty)

When parking in a carpark which issues a ticket at the entry of a boomgate, ACROD permit holders must pay for a minimum of one hour and can park for an additional two hours free. As the carpark is not attended, ACROD permit holders can redeem their free two hours by accessing the intercom button on the parking machines. City of Perth staff will advise permit holders to display their permit via the CCTV camera.

Alternatively, permit holders can obtain a refund for the free two hours by sending their receipt and a legible copy of their permit to [info@cityofperth.wa.gov.au](mailto:info@cityofperth.wa.gov.au) or to Council House, GPO Box C120, Perth WA 6839 (there is no official document that needs to be completed to receive a refund).

Permit holders do not need to redeem their concessions individually; they may retain their receipts and send several at once.

## City of Perth Accessible Car Parks

All City of Perth car parks that have ACROD parking bays are listed below:

### Northbridge

#### Carpark: **Aberdeen Street (MAP J3)**

Address: 121 Aberdeen Street and 104 Francis Street, Northbridge

Type of carpark	ACROD bay	Open
Open air – Pay and Display	1 bay	24 hours

#### Carpark: **Roe Street (MAP K4)**

Address: 68 Roe Street, Northbridge

Type of carpark	ACROD bay	Open
Multi-storey (boomgate)	5 bays	6am – 1am

#### Carpark: **State Library (MAP M4)**

Address: 15 Francis Street, Northbridge

Type of carpark	ACROD bay	Open
Multi-storey (boomgate)	7 bays	6am – 12am

#### Carpark: **Cultural Centre (MAP M5)**

Address: 2 Roe Street, Northbridge

Type of carpark	ACROD bay	Open
Multi-storey	5 bays	6.30am – 12am

**Carpark: James Street (MAP I4)**

Address: Corner James Street and Milligan Street, Northbridge

Type of carpark	ACROD bay	Open
Open air – Pay and Display	1 bay	24 hours

**Carpark: Newcastle Street (MAP P3)**

Address: 47 Newcastle Street and Aberdeen Street, Northbridge

Type of carpark	ACROD bay	Open
Open air – Pay and Display	2 bays	24 hours

**Carpark: Citiplace (MAP M5)**

Address: 1 Roe Street, Perth

Type of carpark	ACROD bay	Open
Multi-storey (boomgate)	5 bays	24 hours

**Central City Car Parks****Carpark: His Majesty's (MAP J7)**

Address: 377 Murray Street, Perth

Type of carpark	ACROD bay	Open
Multi-storey (boomgate)	6 bays	6am – 12am

**Carpark: Pier Street (MAP O6)**

Address: 87-89 Pier Street, Perth

Type of carpark	ACROD bay	Open
Multi-storey (boomgate)	8 bays	6am – 12am

**Carpark: Elder Street (MAP H6)**

Address: 490 Murray Street and Elder Street, Perth

Type of carpark	ACROD bay	Open
Multi-storey (boomgate)	11 bays	5am – 12am

**Carpark: Fire Station (MAP P7)**

Address: 1 Murray Street and Hay Street, Perth

Type of carpark	ACROD bay	Open
Open air – Pay and Display	3 bays	24 hours

**East Perth Car Parks****Carpark: Hay Street East (MAP S7)**

Address: 262 Hay Street, East Perth

Type of carpark	ACROD bay	Open
Open air – Pay and Display	2 bays	24 hours

**Carpark: Saunders Street (MAP S3)**

Address: 9 Saunders Street, East Perth

Type of carpark	ACROD bay	Open
Open air – Pay and Display	1 bay	24 hours

**Carpark: Goderich Street (MAP S7)**

Address: 133 Goderich Street, East Perth

Type of carpark	ACROD bay	Open
License Plate Recognition – no ticket required	2 bays	6am – 12am

Carpark: <b>Regal Place (MAP U3)</b> Address: 81-95 Regal Place, East Perth		
Type of carpark	ACROD bay	Open
License Plate Recognition – no ticket required	4 bays	6.30am – 11pm

Carpark: <b>Plain Street (MAP V8)</b> Address: 2 Plain Street, East Perth		
Type of carpark	ACROD bay	Open
Open air – Pay and Display	1 bay	24 hours

Carpark: <b>Victoria Gardens (MAP W2)</b> Address: 10 Royal Street, East Perth		
Type of carpark	ACROD bay	Open
Open air – Pay and Display	1 bay	24 hours

Carpark: <b>Queens Garden (MAP W6)</b> Address: 42-62 Nelson Crescent and Horatio Street, East Perth		
Type of carpark	ACROD bay	Open
Open air – Pay and Display	8 bays	24 hours

## West Perth Car Parks

Carpark: <b>Coolgardie Street (MAP F6)</b> Address: 9 Coolgardie Street, West Perth		
Type of carpark	ACROD bay	Open
Open air – Pay and Display	2 bays	24 hours

Carpark: <b>Wellington Street (MAP C5)</b> Address: 972-980 Wellington Street, West Perth		
Type of carpark	ACROD bay	Open
Open air – Pay and Display	1 bay	24 hours

Carpark: <b>Mayfair Street (MAP C7)</b> Address: 27 Mayfair Street, West Perth		
Type of carpark	ACROD bay	Open
License Plate Recognition – no ticket required	4 bays	6am – 10pm

Carpark: <b>Mounts Bay Road</b> Address: 129 Mounts Bay Road, West Perth		
Type of carpark	ACROD bay	Open
Ticketless parking meter	1 bays	24 hours

Carpark: <b>John Oldham Park (MAP H12)</b> Address: Mounts Bay Road, Perth		
Type of carpark	ACROD bay	Open
Open air – Pay and Display	2 bays	24 hours

## Riverside Car Parks

Carpark: <b>Convention Centre (MAP K10)</b> Address: 21 Mounts Bay Road, Perth		
Type of carpark	ACROD bay	Open
Boomgate	23 bays	24 hours

Carpark: <b>Concert Hall (MAP P8)</b> Address: Terrace Road, Perth		
Type of carpark	ACROD bay	Open
Multi-storey (boomgate)	5 bay	6am – 12am

Carpark: <b>Terrace Road (MAP P9)</b> Address: 165 Terrace Road, Perth		
Type of carpark	ACROD bay	Open
Boomgate	8 bays	24 hours

Carpark: <b>Point Fraser (MAP X9)</b> Address: 1 Riverside Drive, East Perth		
Type of carpark	ACROD bay	Open
Pay and Display	5 bays	24 hours

### Other Car Parks

Carpark: <b>Heirisson Island</b> Address: Heirisson Island		
Type of carpark	ACROD bay	Open
No fee payable – 3 hour limit	1 bay	24 hours

Carpark: <b>JH Abrahams Reserve</b> Address: Hackett Drive, Crawley		
Type of carpark	ACROD bay	Open
Open air – Pay and Display	1 bays	24 hours

## Public Toilets

Public toilet facilities can be found in a variety of locations across the city.

For more information contact 9461 9333.

### National Toilet Map

The National Toilet Map can be viewed at [www.toiletmap.gov.au](http://www.toiletmap.gov.au) or downloaded for free for all Apple and Android Devices. The app can be downloaded from the Apple App Store or Google Play.

### Supervised Toilets

**Citiplace Rest Centre** – Open 24 hours Friday & Saturday  
Open Sunday to Thursday 7am - 11pm ..... MAP M5

**Concourse Level** – Perth Railway Station (admittance 50 cent fee)  
Accessible facilities include an adult-size change table and hoist.

**Citiplace Community Centre** –  
Open Monday to Friday 8am - 4pm ..... MAP M5  
Community Centre for older adults and people with disability.

### Automated Public Toilets (Open 24 hours)

Aberdeen Street Car Park ..... MAP J3  
Cnr James Street & Melbourne Street ..... MAP I4  
State Library Car Park ..... MAP L4  
Terrace Road Car Park ..... MAP P9  
Harold Boas Gardens ..... MAP D5  
Moore Street ..... MAP R5

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## Public Toilets

**Supreme Court Gardens** ..... MAP N9  
Open 7am – 8pm

**Wellington Square** ..... MAP R5  
Open 7am – 8pm

**His Majesty's Car Park** ..... MAP J7  
Open Sunday to Thursday 6am – 12am  
Friday & Saturday 24 hours

**Cultural Centre Car Park** ..... MAP M4  
Open 6.30am – 12am

**Roe Street Car Park** ..... MAP K4  
Open Sunday to Thursday 6am – 10pm  
Friday & Saturday 24 hours

**Pier Street Car Park** ..... MAP O6  
Open Monday to Friday 6am – 12am  
Saturday 7am – 12am  
Sunday 7am – 9pm

**160 Central** ..... MAP K8  
Open Monday to Thursday 7am – 6pm  
Friday 7am – 8pm  
Saturday 8am – 5pm

**Elder Street Car Park** ..... MAP H6  
Open Monday to Saturday 6am – 12am  
Sunday 7am – 9pm

**Victoria Gardens** ..... MAP W2  
Open 7am – 8pm

**East Perth** ..... MAP N/A  
Open 6.30am – 8pm

**Citywest** ..... MAP E4  
Open 9am – 5.30pm

**Loton Park** ..... MAP N/A  
Open 7am – 3pm

**Lake Vasto** ..... MAP W9  
Open 7am – 8pm

**Queens Garden** ..... MAP W6  
Open 7am – 8pm

**Heirisson Island** ..... MAP N/A  
Open 7am – 8pm

**Elizabeth Quay** ..... MAP M10  
(Changing Places Facility)  
Open 24 hours  
Accessed via a MLAK key

**Yagan Square** ..... MAP L5  
(Changing Places Facility)  
Open 7am – 10pm

**National Disability Services WA** ..... MAP N2  
Open 9am – 4pm



## Transperth Toilets

- Elizabeth Quay Bus Station** ..... MAP L9  
Open 5.30am – 12am
- Elizabeth Quay Train Station** ..... MAP L9  
Open Sunday to Thursday 5am – 12.30am  
Friday & Saturday 5am – 2.30am
- Perth Train Station** ..... MAP M5  
Open Sunday to Thursday 5am – 12.15am  
Friday & Saturday 5am – 2.15am
- Perth Busport** ..... MAP K5  
Open Monday to Thursday 4.25am – 1.40am  
Friday & Saturday 5.15am – 2.15am  
Sunday 5.25am – 12.15am

## Parks and Open Spaces

### Parks

- Supreme Court Gardens** ..... MAP N9  
Address: Cnr Barrack Street & Riverside Drive, Perth  
Facilities: Seating, drinking and accessible toilet.
- Langley Park** ..... MAP S9  
Address: Cnr Plain Street & Riverside Drive, Perth  
Facilities: Seating, playground, drinking fountains, adult exercise station and accessible toilet.
- Queens Garden** ..... MAP W7  
Address: Cnr Hay Street & Plain Street, Perth  
Facilities: Seating, rotunda, drinking fountains and accessible toilet.
- Harold Boas Gardens** ..... MAP D5  
Address: Cnr Wellington & Colin Street, West Perth  
Facilities: Playground and accessible toilet.
- Heirisson Island** ..... MAP N/A  
Address: Just off The Causeway  
Facilities: Seating, BBQ and picnic shelters and accessible toilet.
- Wellington Square** ..... MAP S5  
Address: Cnr Wellington Street & Bennett Street, East Perth  
Facilities: Seating, exercise station and accessible toilet.
- Victoria Gardens** ..... MAP W2  
Address: 10 Royal Street, East Perth  
Facilities: Seating, BBQ, gazebo, drinking fountain and accessible toilets.

**John Oldham Park** ..... MAP H12

Address: Mounts Bay Road, Perth

Facilities: Seating, BBQ, drinking fountains, exercise station and accessible toilet.

**JH Abrahams Reserve** ..... MAP N/A

Address: Hackett Drive, Crawley

Facilities: Seating, BBQ and accessible toilet.

**Kings Park** ..... MAP E10

Address: Fraser Avenue, West Perth

Facilities: Seating, cafes and restaurants, BBQ, gazebo, drinking fountains, playgrounds and accessible toilet.

**Lake Vasto** ..... MAP W9

Address: Ozone Reserve, East Perth

Facilities: BBQ, gazebo, playground and accessible toilet.

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## Open Spaces

**Riverside and Crawley** ..... MAP N/A

The former Swan Brewery site and the classical grounds of the University of Western Australia are two major landmarks on the city side of the Swan River.

**Northbridge Piazza** ..... MAP J3

Communal outdoor grassed area showing free movies, live music and exhibitions.

**Elizabeth Quay** ..... MAP M10

Elizabeth Quay is a waterfront precinct on the banks of the Swan River. There is an array of attractions including the island playground, the BHP Billiton Water Park, public artwork, promenades, open spaces and food and beverage outlets.

**Yagan Square** ..... MAP L5

Yagan Square offers a range of experiences – from green spaces for relaxation and play, to a market hall, cafes and restaurants, digital media, native gardens and engaging public art.

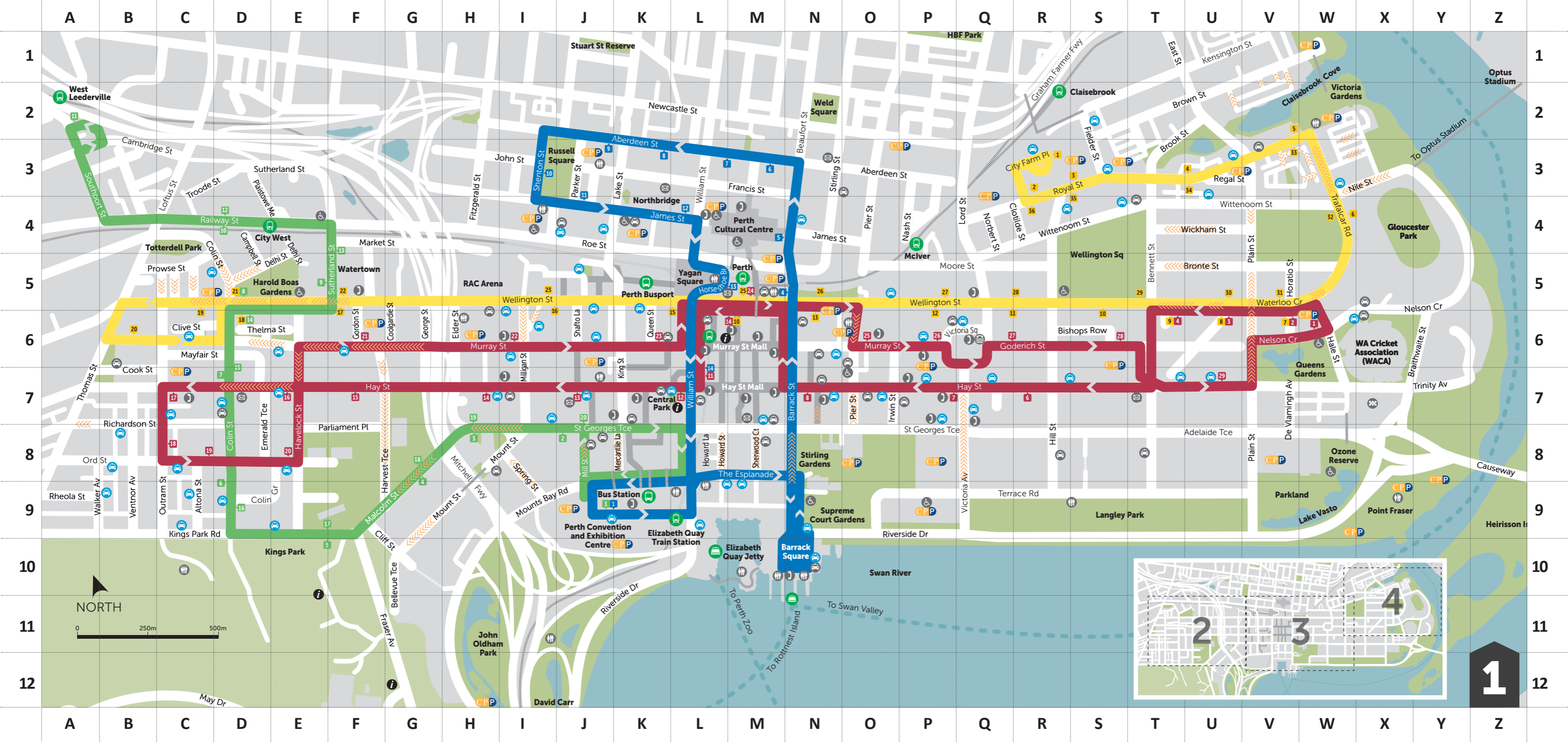
**Forrest Place** ..... MAP M6

Forrest Place is a pedestrianised square located within the CBD of Perth. Forrest Place connects Perth Railway Station on Wellington Street with the Murray Street Mall, outside the Carillon City shopping centre. It is paved and landscaped as a pedestrian mall, with seating, public artwork, and trees.

**Perth Cultural Centre** ..... MAP M4

The Perth Cultural Centre is where the arts, culture, knowledge and community come together. The State's key arts, cultural and educational institutions reside within the Perth Cultural Centre, these include:

- Art Gallery of Western Australia;
- Western Australian Museum;
- State Library of Western Australia;
- Perth Institute of Contemporary Arts;
- Blue Room Theatre;
- State Theatre Centre of Western Australia;
- Central Institute of Technology; and
- State Records Office.



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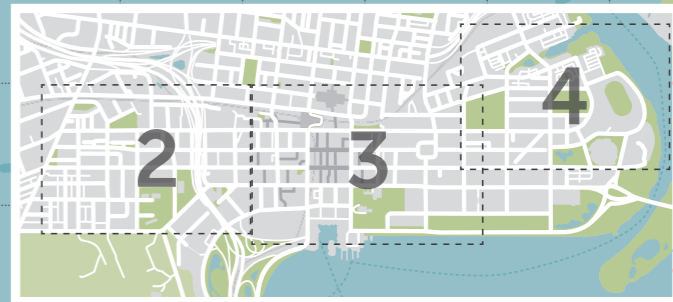
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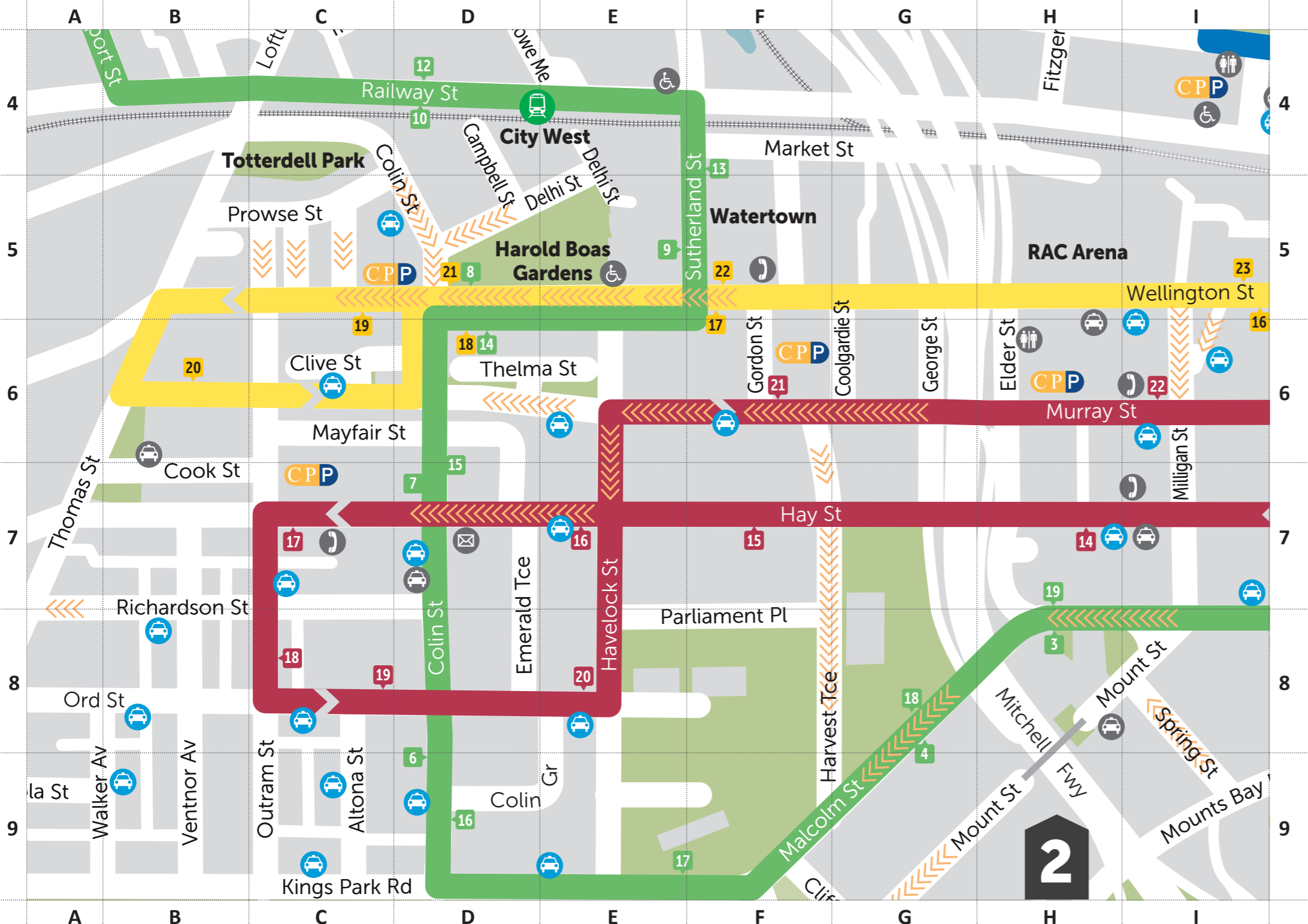
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NORTH



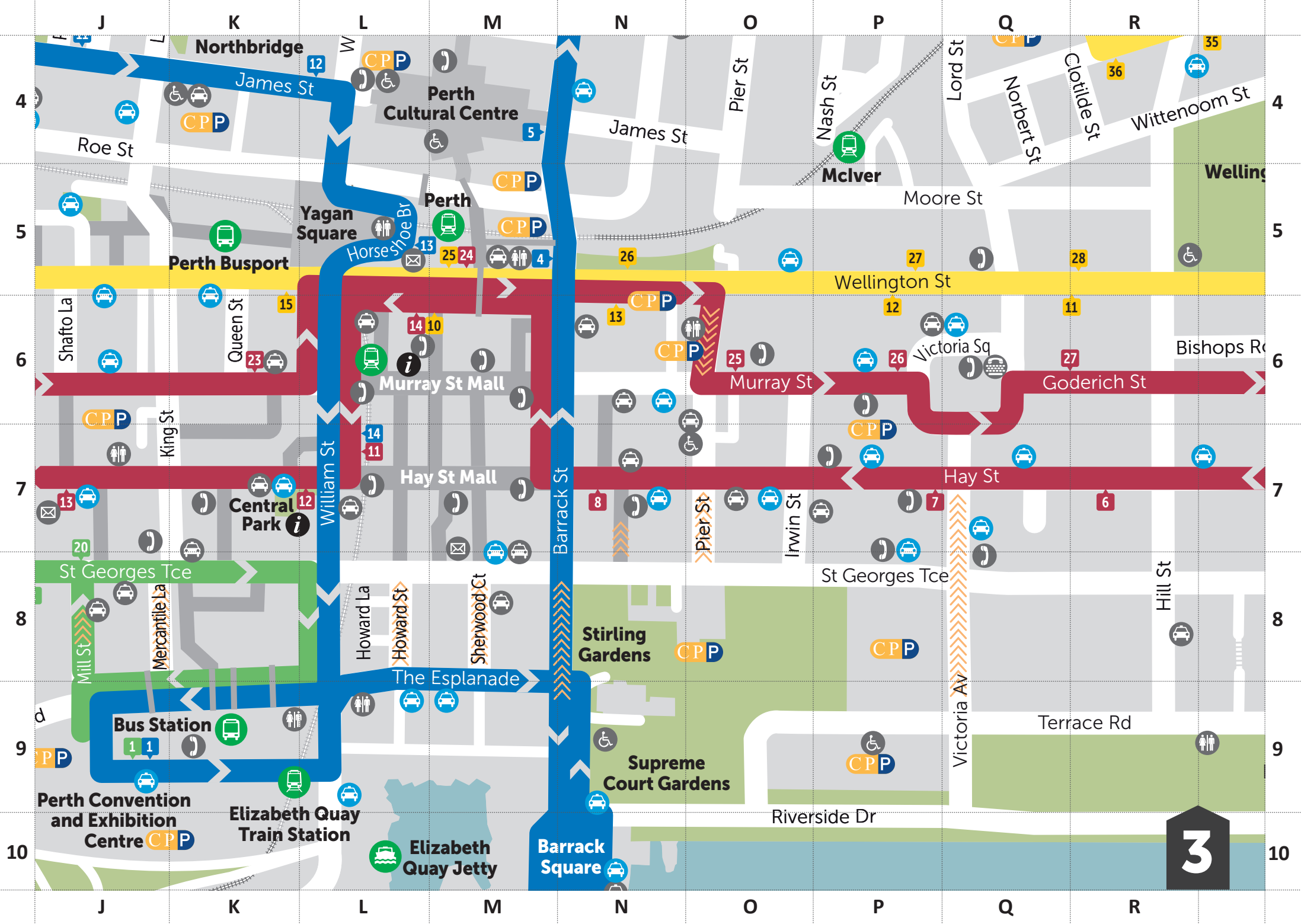
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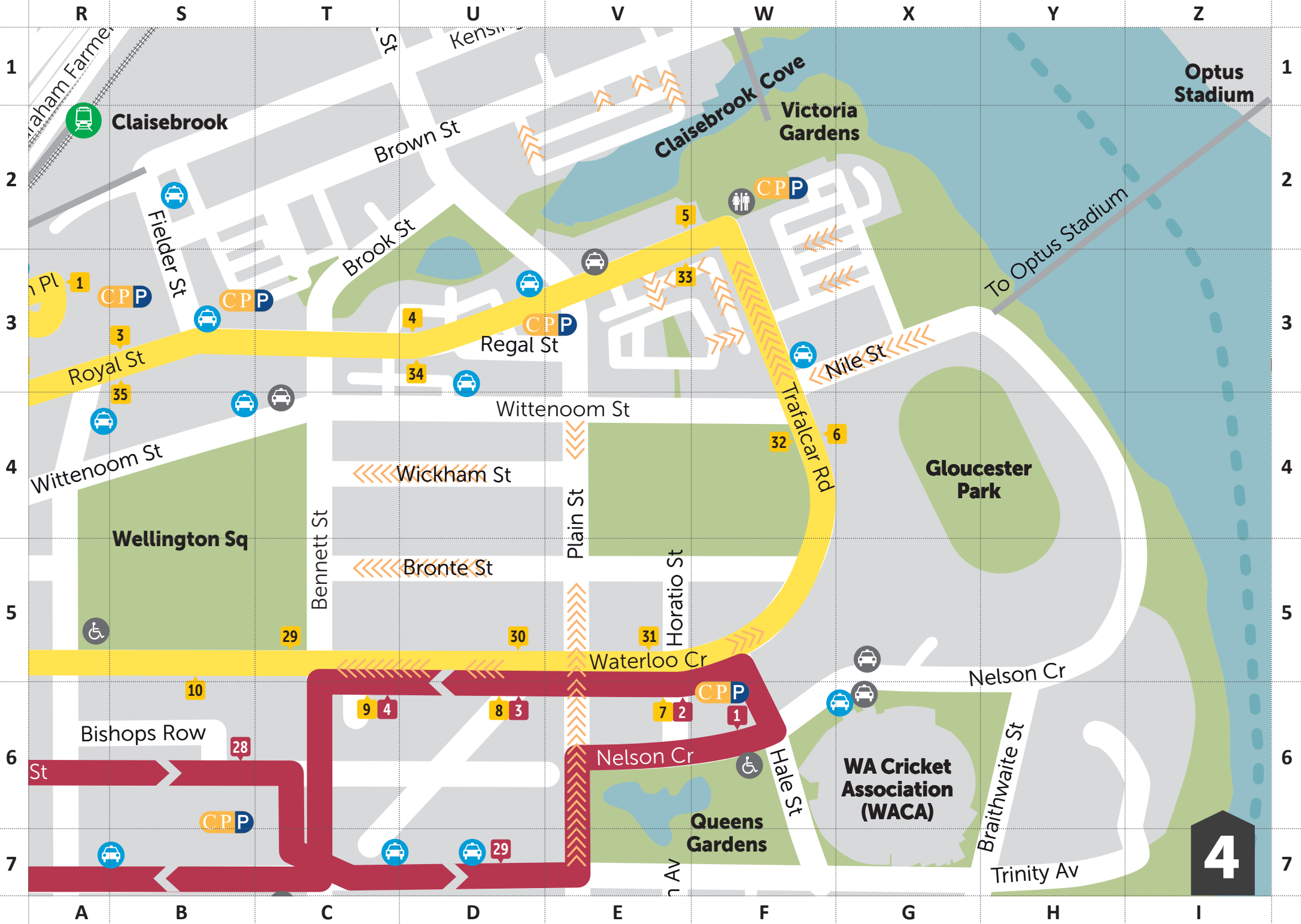


## Legend

- Toilets
  - Toilets: Male, Female and Accessible
  - TTY Payphone
  - Telephone
  - Information
  - Taxi Stand
  - Accessible Pick-up/Set Down
  - Train Station
  - Bus Station
  - Ferry Station
  - City of Perth Parking
  - Pedestrian Arcade/Walkway/Plaza
  - Steep Gradients/Slopes
  - Post Office
- CAT Bus Routes and Stops**
- GREEN 1
  - BLUE 1
  - RED 1
  - YELLOW 1



3



4



## Easy Access Route

An accessible route for pedestrians moving through the city from Northbridge and Perth Railway Station to St George's Terrace and Busport is detailed below. Please refer to Map 5 for illustration of this route.

1. State Library
2. Art Gallery
3. Perth Railway Station – concourse level
4. Wellington Street pedestrian overpass
5. Forrest Chase walkway
6. Murray Street overpass
7. Carrillon City Arcade – Hay Street Level
8. Hay Street Mall
9. Williams Street
10. St George's Terrace
11. Hartley Poynton building access route  
(Lift to the Busport only operates on weekdays 7am - 6pm)

### Legend

- |  |                   |  |                     |
|--|-------------------|--|---------------------|
|  | Parent's Room     |  | Telephone           |
|  | Drinking Fountain |  | Information         |
|  | Lifts             |  | Accessible Toilets  |
|  | Emergency Pole    |  | Accessible set-down |
|  | TTY Payphone      |  | Taxi Stands         |

See legend on page 35 for more detail.

# Cinemas and Theatres

## Accessible

His Majesty's Theatre .....	MAP J7
Perth Concert Hall .....	MAP P8
Palace Cinema Raine Square .....	MAP L6
Palace Cinema Paradiso .....	MAP J4
RAC Arena .....	MAP H5
State Theatre .....	MAP L5
Horizon Planetarium at Scitech .....	MAP E4
Perth Institute of Contemporary Arts .....	MAP M4

# Places of Worship

## Christian

Trinity Uniting Church .....	MAP M8
Wesley Uniting Church .....	MAP L7
Ross Memorial Uniting Church .....	MAP D7

## Catholic

St Mary's Cathedral .....	MAP Q6
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## Anglican

St George's Cathedral .....	MAP N7
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## Baptist

Perth Baptist Church .....	MAP O4
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## Presbyterian

All Nations Presbyterian Church .....	MAP N4
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## Lutheran

St John's Lutheran Church Centre .....	MAP M3
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## Islam

Perth Mosque .....	MAP L1
<i>Accessible via front entry. Accessible toilet onsite.</i>	
Crawley UWA Musalla .....	MAP N/A

## Greek Orthodox

Orthodox Church of Evangelismos .....	MAP G1
Greek Orthodox Church of St Contantine and Helen .....	MAP J3

## Malls and Arcades

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### Malls

#### **Murray Street Mall** ..... MAP M6

Accessible shopping and pedestrian areas providing seating, shade, telephones, ATMs and accessible drinking fountains.

#### **Hay Street Mall** ..... MAP M7

Accessible shopping and pedestrian areas providing seating, shade, telephones, ATMs and accessible drinking fountains.

#### **Forrest Chase** ..... MAP M6

Large shopping precinct in the heart of Perth City.

#### **London Court** ..... MAP M7

London Court is a three and four level open roofed shopping arcade located in the central business district in Perth.

#### **Watertown Outlet Centre** ..... MAP F5

Accessible brand outlet centre in West Perth inclusive of shops, cafes and more.

#### **Carillon City** ..... MAP M7

Carillon City is a large shopping centre located in the middle of the Perth main retail precinct between Hay and Murray Street malls.

## Citiplace

#### **Citiplace Community Centre** ..... MAP M5

Address: Upper Level, Perth Railway Station, Wellington Street, Perth

Phone: 9461 3550 or 9461 3551

Open: Monday to Friday 8am – 4pm

The Citiplace Community Centre is a unique accessible central city facility provided by the City of Perth. The Centre aims to provide services to meet the needs older adults and people with disability.

Services include:

- Meals;
- Activities;
- Health services;
- Hair dressing;
- Meeting rooms;
- Computer classes;
- Monthly bus trips;
- Op shop;
- Volunteering opportunities; and
- General information sessions.



## Visitor Information

### iCity Information Kiosk ..... MAP M6

Address: Murray Street Mall, Perth

Phone: 9461 1429

Open: Monday to Thursday 9.30am – 4.30pm  
 Friday 9.30am – 8pm  
 Saturday 9.30am – 4.30pm  
 Sunday 11am – 2.30pm

Public Holidays: 9.30am – 4.30pm  
 (except Good Friday, Anzac Day and Christmas Day).

The iCity Information Kiosk is staffed by a dedicated group of trained iCity Volunteers who are keen to share their knowledge and help visitors discover the City of Perth. The friendly team is equipped with all the latest information on City events, activities, shopping and attractions. The iCity Kiosk offers free daily walking tours. For more information visit [www.visitperth.com/about-perth/tourist-kiosks](http://www.visitperth.com/about-perth/tourist-kiosks)

### Citiplace Rest Centre ..... MAP M5

Address: Upper Level, Perth Railway Station, Wellington Street, Perth

Phone: 9461 3554

Open: Monday to Saturday 7am – 11pm  
 Sunday 10am - 6pm

Services include:

- Toilet facilities for males and females (admittance fee 50 cents);
- Unisex accessible toilet with hoist and adult change table;
- Parenting rooms;
- Shower facilities \$10.00 soap and towel provided;
- Wheelchair hire (Saturdays & Sundays only) \$8.00 per day plus deposit \$20.00 with ID (licence or passport);
- Stroller hire \$8.00 per day plus deposit \$20.00 with ID (licence or passport); and
- Locker hire \$10.50 per day

### WA Visitor Centre MAP ..... MAP L7

Address: 55 William Street, Perth

Phone: 9483 1111

Open: Monday to Friday 9.30am – 5.30pm  
 Saturday 9.30am – 4.30pm  
 Sunday 11am – 4.30pm

Tourist information centre in Perth City.

# Libraries, Museums and Galleries

## Libraries

### City of Perth Library ..... MAP N7

Address: 573 Hay Street, Perth

Phone: 9461 3500

Open: Monday to Friday 8am – 6pm  
Saturday 10am – 4pm  
Sunday 12pm – 4pm  
Closed on public holidays

The City of Perth Library welcomes people with disability. Library staff can assist people to look and borrow items if required; if assistance is required during your visit, please ask one of the friendly staff. The Library offers a range of items suitable for people with vision impairment including:

- Reading aids like magnifying glasses and sheets;
- Large print books; and
- Audio books.

Features:

- Computers – free to use;
- Free wireless WiFi accessible to everyone; and
- Printing and photocopying (costs apply).

### State Library ..... MAP M4

Address: 25 Francis Street, Perth

Phone: 9427 3111

Open: Monday to Thursday 9am – 8pm  
Friday 9am – 5.30pm  
Saturday to Sunday 10am – 5.30pm  
Closed on public holidays

The State Library of Western Australia is a research, reference and public lending library located in the Perth Cultural Centre in Perth.

Features:

- Computers – 20 minute express computers are located in the Discovery Lounge on the ground floor. Should you require a longer period, you will need to book via the State Library website [www.slwa.gov.au](http://www.slwa.gov.au);
- Free wireless WiFi; and
- Printing and photocopying (costs apply).

## Museums

### Museum of Perth ..... MAP M8

Address: 8 – 10 The Esplanade, Perth

Phone: 9339 9370

Open: Monday to Friday 10am – 4pm  
Closed: Saturday, Sunday and Public Holidays

### Old Law Museum ..... MAP N8

Address: Stirling Gardens, Perth & St. Georges Terrace, Perth

Phone: 9325 4787

Open: Tuesday to Friday 10am – 4pm  
Closed: Monday, Saturday and Sunday



## Galleries

### Art Gallery of WA ..... MAP M4

Address: Perth Cultural Centre, Roe Street, Perth

Phone: 9492 6600

Open: Wednesday to Monday 10am – 4pm

Closed: Tuesday, Good Friday, Anzac Day and Christmas Day

## Free WiFi and Internet Facilities

### City of Perth – Free WiFi

The City of Perth offers free public WiFi around Perth City. The service allows users to connect to the internet for basic browsing.

To connect to the Perth WiFi network:

- Make sure you are in the WiFi coverage area;
- On your device, select 'Perth WiFi' as the desired WiFi network. This option should be available under your device's "WiFi Settings" menu;
- If your web browser does not automatically open, open your web browser and City of Perth landing page will appear;
- Click "Connect Me" to confirm you have read and accept the terms & conditions of the service; and
- Start browsing the internet.

Next page is a map of the 'Perth WiFi' blanket coverage area.

## Perth WiFi free network



Visit the City of Perth webpage for more information:  
[www.visitperth.com.au/getting-around/free-city-wifi](http://www.visitperth.com.au/getting-around/free-city-wifi)

# Medical Centres and Hospitals

## Medical Centres

### Northbridge Medical Centre ..... MAP N2

Address: 154 Newcastle Street, Perth

Phone: 9551 7930

Open: Monday to Friday 7.30am – 7pm  
Saturday 9am – 5pm  
Closed Sunday

### Perth Medical Centre ..... MAP L7

Address: 713 Hay Street, Perth

Phone: 9481 4342

Open: Monday to Friday 8.30am – 5pm  
Saturday 9am – 4pm  
Closed Sunday

### Central City Medical Centre ..... MAP M5

Address: 14/378 Wellington Street, Perth

Phone: 9225 1188

Open: Monday to Friday 8am – 6pm  
Saturday and Sunday 9am – 6pm

### Sonic HealthPlus Hay Street ..... MAP J7

Address: 847 Hay Street, Perth

Phone: 9486 4556

Open: Monday to Friday 7am – 5pm  
Closed Saturday and Sunday

### East Perth Medical Centre ..... MAP T8

Address: 168 Adelaide Terrace, East Perth

Phone: 9221 4242

Open: Monday to Friday 8am – 4pm  
Saturday 9am – 12pm  
Closed on Sunday

### Pier Street Medical Centre ..... MAP N/A

Address: 305 Pier Street, Perth

Phone: 6222 6622

Open: Monday to Friday 8am – 6pm  
Closed Saturday and Sunday

### Sonic HealthPlus West Perth ..... MAP D1

Address: 100 Outram Street, West Perth

Phone: 9328 5233

Open: Monday to Thursday 8am – 5pm  
Friday 8am – 4pm  
Closed Saturday and Sunday



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## Public Hospitals

### Royal Perth Hospital ..... MAP Q6

Address: 197 Wellington Street, Perth

Phone: 9224 2244

Public hospital with emergency department open 24 hours.

### Sir Charles Gairdner Hospital ..... MAP N/A

Address: Hospital Avenue, Nedlands, Perth

Phone: 6457 3333

Public hospital with emergency department open 24 hours.

### Perth Children's Hospital ..... MAP N/A

Address: 15 Hospital Avenue, Nedlands, Perth

Phone: 6456 2222

Public hospital with emergency department open 24 hours.

## Safety and Security

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### WA Police, Ambulance and Fire Services

Emergency only ..... 000

Text Emergency Call ..... 106

WA Police Enquires ..... 131 444

State Emergency Services (SES) ..... 132 500

Crime Stoppers ..... 1800 333 000

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### Perth Police Station ..... MAP H4

Address: 2 Fitzgerald Street, Northbridge

Phone: 9422 7111

Open: 24 hours

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### City of Perth City Watch and Surveillance Centre

Surveillance Centre (24 hours) ..... 9461 6611 or 9461 6666

City Watch Info Line ..... 9229 2970

## Other Contacts

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### Department of Planning, Lands and Heritage ..... MAP L6

Address: 140 William Street

Phone: 6551 8002

Open: Monday to Friday 8am – 5pm

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### Department of Health ..... MAP R4

Address: 189 Royal Street, East Perth

Phone: 9222 4222

Open: Monday to Friday 8am – 5pm





City of **Perth**

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